

Charter said citing the COVID-19 coronavirus pandemic, that it will open its WiFi hotspots across the country for public use, and will offer free Spectrum broadband service and WiFi access for 60 days to households with K-12 or college students that do not already have Spectrum broadband service at any level up to 100 Mbps. The company will waive installation fees for those new student households.

Beginning today, Suddenlink said it will offer homes within its footprint with K-12 and/or college students free broadband service for up to 60 days to keep those who may be displaced due to school closures to prevent the spread of the coronavirus. Suddenlink will offer its 30 Megabit-per-second Altice Advantage high-speed data service to qualifying homes without internet access within its footprint. Eligible households interested in this high-speed data service can call 888-633-030 to enroll.

In addition, Suddenlink has joined the Keep American Connected Pledge recently announced by Federal Communications Chairman Ajit Pai. As part of the pledge, Suddenlink has committed for the next 60 days to:

- Not terminate broadband and voice service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic;
- Waive any late fees that any small business or residential customers incur because of their economic circumstances related to the coronavirus pandemic;
- And open its WiFi hotspots to any American who needs them.